Electric Vehicle Charging Network User Guide

To access the charge point you will need the EV Dot App or RFID Card.

You can register your user account and order an RFID card and download the App from the EV Dot Website at https://evdot.clenergy.online/ or directly from the Apple or Google Stores.

Android/Google Play https://play.google.com/store/apps/details?id=com.clenergy.evdot

Apple https://apps.apple.com/gb/app/evdot/id1516304199

Once Registered on the App, you can access the charge point immediately. If you order an RFID card, this will take around 3 working days to be with you.

It is recommended that you register using your @nhsbt.nhs.uk email address as all emails in this domain will be authorised as permitted users. If you register with a different email domain address, please email info@evdot.co.uk so that your email address can be added separately.

It is also possible to register any existing RFID card (including an existing InCharge RFID card) to your account. Once you have downloaded the App and you have registered your account, please follow these instructions https://www.youtube.com/watch?v=zznM4hiakL0

You will need to register a payment card on the App in order to initiate a charging session

Charge Point operation

Charge Point operation

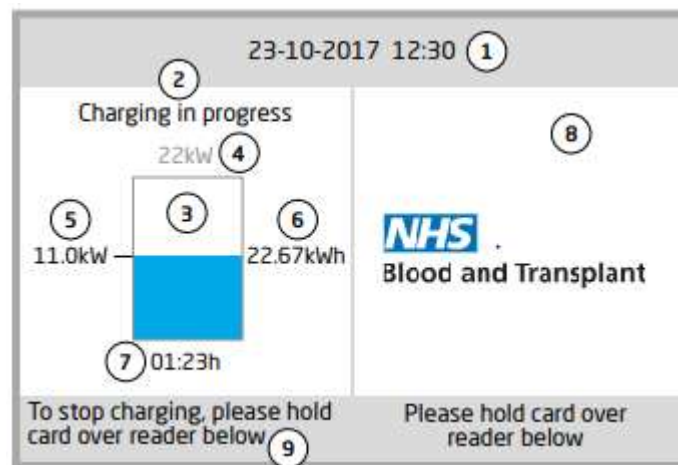- Plug cable in to the vehicle and charge point socket

RFID Operation

- Once the vehicle is plugged in, present our RFID to the Card Reader below the Charge Point screen
- The unit will now display a green tick showing that your account is authorised for use

Charge card
accepted, cable
connected

- The display will now show you information relating to your charging session

1) Time and Date
2) Status of Charging Session
3) Status Indicator showing vehicle charging and the current charge level of the battery
4) Maximum Charging Rate of the Socket
5) Maximum Charge Rate for the Connected Vehicle
6) Power delivered in the Charge Session
7) Duration of the Charge Session
8) Charge Point owner logo – this is shown across the entire width of the display if both sockets are available, or smaller on the available side if one socket is being used.

Ending the Charge Session

When your vehicle has finished charging, present your RFID card to the card reader and then unplug your cable

Note – for security reasons, only the card that started the charging session can end the session. If you present a different card, then you will either see a red X if both sockets are in use. If only one socket is in use, then the charge point will attempt to start a new charging session on the available socket
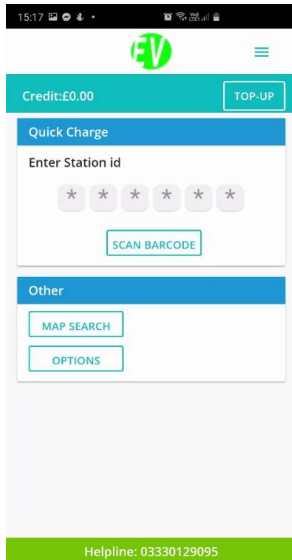
Charge Point Operation using the Mobile App

There are 2 methods for locating the Charge Point on the App. Workplace chargers are private and do not appear on the Public Maps, therefore you will need to search for the Unit Serial Number which is printed on the side of the Charge Point
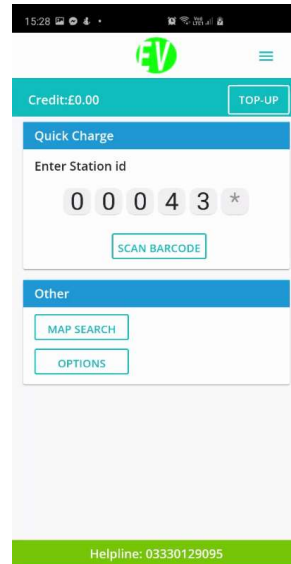
Access to the charge point can be through any of the following:

1) Presenting an RFID card

2) Scanning the QR Code

3) Enter the charge point serial number on the App

NHS
Blood and Transplant

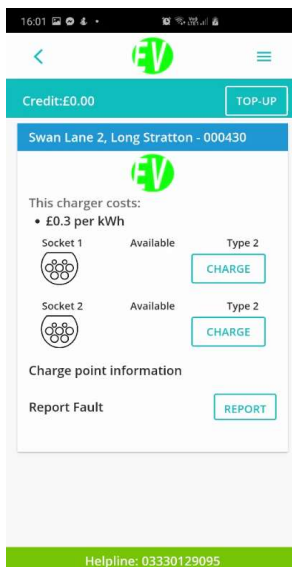If you prefer to use the App over an RFID card:

Open the
EV Dot App

Enter the charge
point ID in the
Station id field

Or scan the QR
code printed on
the label
attached to the
charge point

Select the Socket you have connected
your vehicle to.
Note: Socket 1 is on the left hand side

When you have finished your charging
session you will need to select Stop
Charging from the App